



Performance Navigator

Job Classification: Full-Time, Exempt
Work Schedule: Monday through Friday
Reporting Relationship: **Director of Managed Care and Network Development**

Overview:

The Louisiana Primary Care Association (LPCA) is conducting a job search for a full-time Performance Navigator to join the Louisiana Primary Care Accountable Care Organization, LLC (LPCACO) team.

LPCA was established in 1982 as a non-profit organization, the Louisiana Primary Care Association, Inc. (LPCA) promotes accessible, affordable, quality primary healthcare services for the uninsured and medically underserved populations in Louisiana. It is a membership organization of Federally Qualified Health Centers (FQHCs) and supporters committed to the goal of achieving health care access for all.

LPCACO, a business administered by the LPCA, was founded by 22 Federally Qualified Health Centers and LPCA in order to enter the Medicare Shared Savings Program (MSSP) for the 2017 program year. In addition to managing MSSP, LPCACO also manages a Clinically Integrated Network (CIN) delegated credentialing processes.

Qualifications

- Registered Nurse (RN) and/or Bachelor's Degree in Nursing required
- Licensed Practical Nurse (LPN) with an accredited practical nursing certificate and three years of experience in care management may be substituted in lieu of the degree requirement.

Duties and Responsibilities

- Increase access to health services with/for an identified population through the health centers "**Care Management Team**". Develop, maintain, share, and educate stakeholders on complex analytical models supporting data literacy.
 - Collaborate with Care managers, HIT, health plans, and Data analytics teams to identify opportunities for improvement, share learnings, and support business goals of AWW gap closure, 4 Star level medication adherence performance, etc..
 - Use data to identify and deliver actionable insights to key stakeholders including trends in prescribing and new opportunities for improvement.
 - Motivates Care Team to engage in primary care practices to effectively manage their chronic disease and/or engage in preventive care as appropriate to avoid inappropriate care settings (e.g., emergency department use for non-emergent concerns).
 - Pull, manipulate, analyze, and report on diagnosis /coding data from multiple data sources including, but not limited to, payer portals and payer claim.
 - Review and research data discrepancies across sources to sustain data integrity
 - Establish relationships, gather input, and facilitate communication amongst key stakeholders.



-
- Use data dashboards to educate and foster opportunities for change in clinical workflow.
 - Other duties, as assigned.

Education/Experience:

- Healthcare industry experience (value-based care experience preferred)
- Bachelor's degree plus 1+ years of related experience, or an equivalent combination of education and experience.