

Louisiana Primary Care Association

Position Description

Position Title: Practice Transformation Specialist
Fulltime Exempt

Supervisor: Nurse Care Manager

Position Summary:

The Practice Transformation Specialist is responsible for providing project coordination, analytical reporting, and operational support for increasing access to health services with/for an identified population through the health centers' care management team.

Responsibilities:

- Increase access to health services with/for an identified population through the health centers' "Care Management Team." Develop, maintain, share, and educate stakeholders on complex analytical models supporting data literacy.
- Lead practice transformation and practice performance improvement initiatives.
- Guide Health Centers in achieving targeted goals and outcomes, to improve quality, efficiency, and utilization.
- Collaborate with care managers, health plans, and data analytics teams to identify opportunities for improvement.
- Use data to identify and deliver actionable insights to key stakeholders, including trends in prescribing and new opportunities for improvement.
- Work with Care Management Team to improve chronic disease management and promote preventive care, as appropriate, to reduce the utilization of inappropriate care settings (e.g., avoidable emergency department visits).
- Develop transformation plan, including strategies for improvement in utilization metrics and HEDIS and other Quality Measures, based on performance analysis data and established targets.
- Facilitate effective practice improvement meetings with Care Management team, to monitor, present, and discuss progress on the transformation plan.
- Analyze cost, utilization, and quality data from multiple data sources, including, but not limited to, payer portals and payer claims.
- Establish relationships, gather input, and facilitate communication amongst key stakeholders.
- Use data dashboards to educate and foster opportunities for change in clinical workflow.
- Review monthly practice team reports and facilitate improvement strategies.
- Work with Care Management Team to assess project progress.
- Other duties, as assigned.

Qualifications and Skills:

- Bachelor's degree in health care or related field or equivalent health care experience.
- Quality improvement coursework or experience preferred.
- Must be proficient in Excel, Word, PowerPoint, Outlook, and Zoom.
- Familiarity with Electronic Medical Records (EMR).
- Must be able to sit, stand, and move about without assistance.
- Must be able to communicate effectively.
- Must have reliable transportation and maintain a valid driver's license.

